

WE CARE.  
OUR SOLUTIONS.  
YOUR SUCCESS.

# CAPABILITY STATEMENT



25  
Years  
OF EXCELLENCE



# Contents.

About Us .....	4
Our Vision .....	5
Our Mission.....	5
Our Values.....	5
How We Serve.....	6
What Sets Us Apart? .....	9
Quality Assurance.....	10
Project Excellence.....	11
Locations .....	14
Services .....	15-19
Client Testimonials.....	20
Acquisitions .....	21
Engagement .....	22
Our Vision for Reconciliation .....	23
Sustainability.....	26-27





## About us.

Acu-Tech® Piping Systems (Acu-Tech) specialises in manufacturing and supplying advanced polyethylene (HDPE) pipe systems tailored for efficient fluid or gas transfer and cable protection. Our state-of-the-art pipe systems are predominantly made from polyethylene (PE) thermoplastics, integrating the latest advancements in pipe technology.

These systems are extensively utilised across various industries, including mining, resource extraction, civil engineering, plumbing, rural applications, irrigation, and industrial sectors.

Founded in 2000, Acu-Tech commenced its journey within three shipping containers, evolving into a thriving Australian company that is privately owned and operated. The company's founders and owners actively participate in day-to-day operations, fostering a culture of inspiration, strong leadership, flexible decision-making, and unwavering accountability throughout the organisation.

With our expanding operations nationwide, the dedicated Acu-Tech team is committed to providing the highest level of service and support throughout every stage of your project. Our team members bring decades of collective experience and embrace a positive "can-do" attitude, deeply committed to ensuring the sustained success of your business.

### We Care.

Acu-Tech prioritises high quality customer service and support, focusing on always having a positive 'can-do' attitude.

### Our Solutions.

With state-of-the-art manufacturing facilities and decades of combined experience, Acu-Tech prioritises continuous innovation and superior products for your HDPE piping needs. Offering turnkey solutions and project management services with a strong emphasis on customer support and success, we ensure tailored solutions that align perfectly with your requirements, whether it's fluid or gas transfer, cable protection, or any other application.

### Your Success.

Your Success is our priority. Our durable and cost-effective products, combined with premium client service and support, demonstrate our unwavering commitment to ensuring the long-term success of your business. At Acu-Tech, we are more than just a supplier; we are your partner in success.

### Our Vision

Building Australia's future.

### Our Mission

Delivering the best pipe solutions for our customers.

### Our Values



**S**

Safety



**T**

Trustworthy



**R**

Reliable



**I**

Innovative



**V**

Value



**E**

Energy

#### Safety

We promote wellbeing first – by following our health and safety practices and speaking up immediately if something seems unsafe.

#### Trustworthy

We move fast with a high level of trust. We honour our commitments to our customers, team, and community.

#### Reliable

We have grit, perseverance, and bravery to overcome obstacles, and do what we say we will.

#### Innovative

We bravely challenge, explore, and implement, effective and improved ways to deliver the best solution.

#### Value

We are humble, hungry, smart and believe that our team is our greatest asset - every role and every person with great attitude brings value.

#### Energy

We are hungry, driven by fearless energy 'hustle muscle' to achieve exceptional outcomes by motivating ourselves and those around us to give our best.



# How we serve.

## Commitment to Excellence & Customer Satisfaction

We pride ourselves on a foundation of trust, built over years of combined team experience. Our industry-leading experts, with the direct involvement of our Directors, ensure swift, effective decision-making to address and meet your needs promptly. Our extensive portfolio, featuring numerous completed projects, stands testament to our capability and reliability, with references available to vouch for our excellence.

**We place immense value on confidence**, working closely with each client to deeply understand their business, meet their specific needs, and prioritise their goals. Our unmatched proficiency in delivering precisely as promised, on schedule, and with comprehensive documentation stems from our role as the manufacturer, allowing us total quality control from raw materials to the final delivery.

**Our technical expertise and support services** are unparalleled, designed to assist designers, engineers, and installers.

- In collaboration with a Registered Training Organisation, we offer specialised welding training, enhancing the skills and knowledge within the industry.
- Our NATA accredited laboratory is equipped to perform destructive joint and material testing, complemented by on-site Quality Assurance (QA) services, ensuring the highest standards of quality and reliability.

### Quality assurance is at the core of our operations.

- Quality Management Systems certified to ISO 9001, including ISO 9001 and ISO/TS 29001, catering specifically to the demanding requirements of the petroleum, petrochemical, and natural gas industries.
- Our products, including polyethylene (PE) pipes and fittings for pressure applications, are certified to meet and exceed the stringent AS/NZS 4130:2018 and AS/NZS 4129:202 standards, respectively. This commitment to quality ensures that we provide only the best, most reliable products to our clients.





A black and white photograph of two men in high-visibility work clothes and hard hats walking towards the camera. They are in an industrial yard with large white pipes stacked in the background. The sky is overcast.

# What sets us apart?

## **Consistent reliability:**

Regardless of the industry or service, we consistently provide the ideal solution at the most cost-effective value.

## **Client-focused approach:**

We actively listen and collaborate closely with our clients to grasp the challenges they face

## **Tailored solutions:**

Leveraging our materials, technology, training, and installation methods, we help determine and implement the right solutions for our clients.

## **Problem-solving expertise:**

Leveraging our vast knowledge and experience, we address challenges and deliver effective solutions.

## **Industry-specific delivery:**

We excel in providing bespoke pipeline solutions specifically tailored to the distinctive requirements of the industries we serve.



## Quality assurance.

## Project excellence.

### ISO 9001: Delivering Excellence

At Acu-Tech Piping Systems, we go above and beyond to ensure exceptional quality, epitomised by our ISO 9001 certification - a symbol of excellence in quality assurance.

Our ISO 9001 certification reflects our unwavering commitment to delivering top-tier products and services, while continually refining our processes.

- ✓ **Elevating Product Excellence:** ISO 9001 certification requires rigorous quality control and assurance measures, ensuring that Acu-Tech's piping systems meet or exceed industry standards and customer expectations.
- ✓ **Prioritising Customer Satisfaction:** Adhering to ISO 9001 standards illustrates Acu-Tech's dedication to delivering products that consistently fulfill customer needs and preferences. This results in heightened customer satisfaction and unwavering loyalty.
- ✓ **Streamlining Efficiency and Enhancing Processes:** ISO 9001 encourages organisations to establish efficient processes and continually assess their performance. Acu-Tech utilises this framework to perpetually enhance its operations, leading to increased efficiency and cost-effectiveness.
- ✓ **Mitigating Risk:** The ISO 9001 framework incorporates robust risk management procedures, enabling Acu-Tech to identify and mitigate potential issues early in the production and delivery process. This proactive approach reduces the likelihood of product defects or service disruptions.
- ✓ **Achieving Global Recognition:** ISO 9001 certification holds global recognition, opening doors for Acu-Tech to compete in international markets and expand its customer base.

### The Path to Project Excellence

1

#### Consulting:

Benefit from our insightful consulting services, where we offer strategic guidance to ensure the success of your project.

2

#### Project Scope:

Collaboratively define and refine the project scope with our team, aligning it precisely with your objectives and expectations.

3

#### Design Scale:

Acu-tech specialises in tailoring project designs to match the scale and unique requirements of your project.

4

#### Technical Input:

Leverage the knowledge and experience of our technical experts, who provide critical insights to optimise project design and execution.

5

#### Costing:

Our professionals deliver precise and transparent costing solutions, empowering you to make informed financial decisions.

6

#### Project Management:

Take advantage of our hands-on approach to project management, where we oversee every aspect to ensure a seamless and successful execution.

7

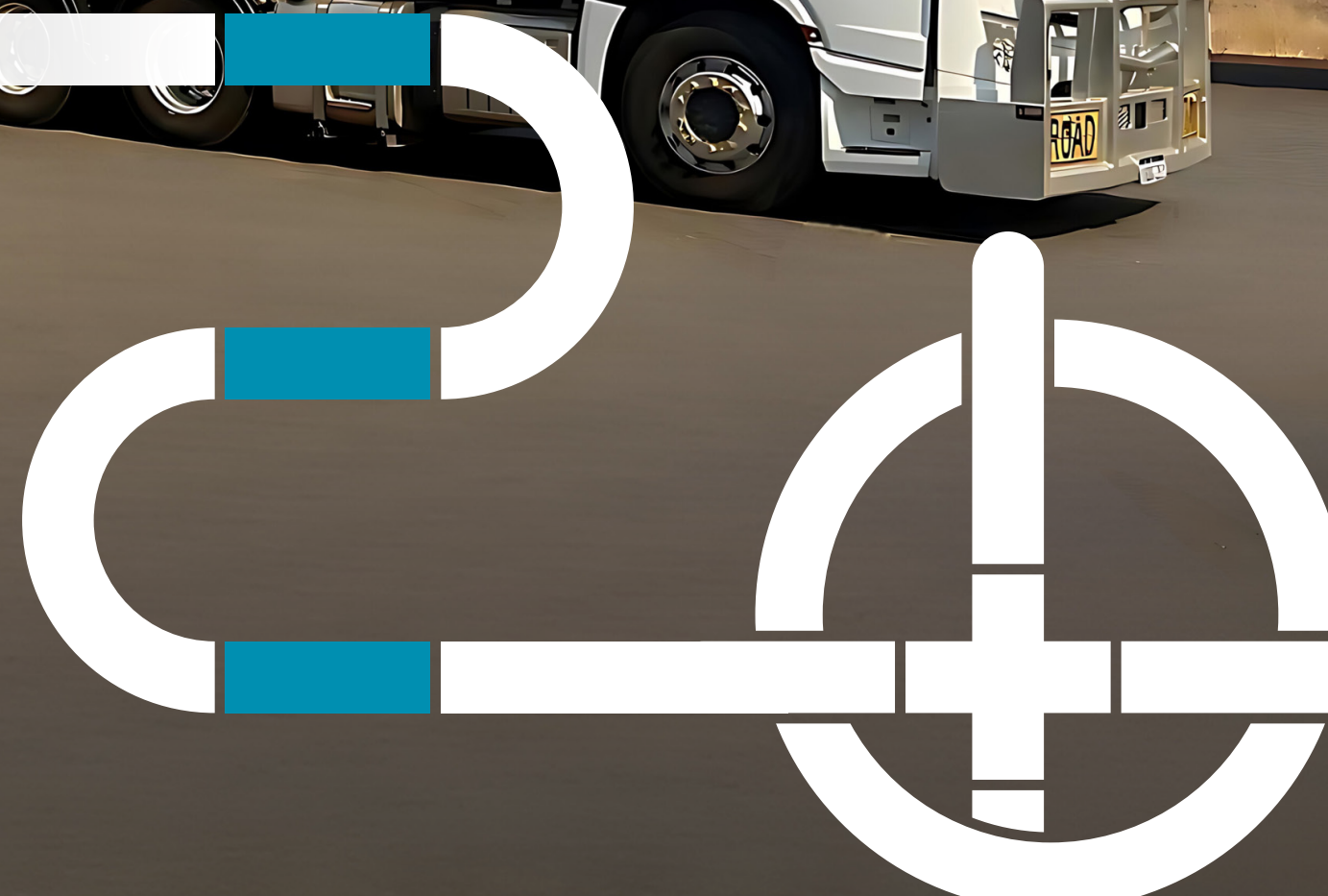
#### Delivery:

Our unwavering commitment to on time and on-budget project delivery ensures the achievement of your goals.





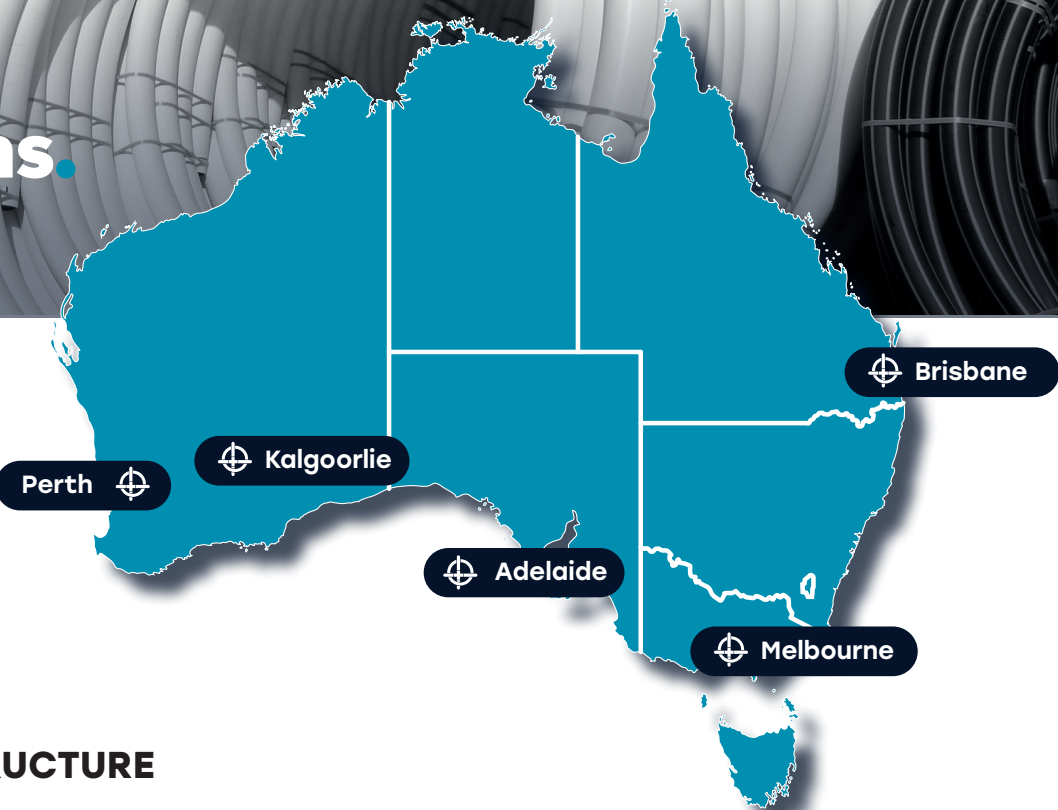
Our turnkey  
solutions ensure  
**your success.**





# Locations.

We have multiple locations across Australia to meet your business and project needs.



# Manufacturing.

Manufacturing at Acu-Tech takes place in state-of-the-art facilities, in multiple states. We specialise in producing HDPE pipes and fittings, along with a large range of special fabricated products.

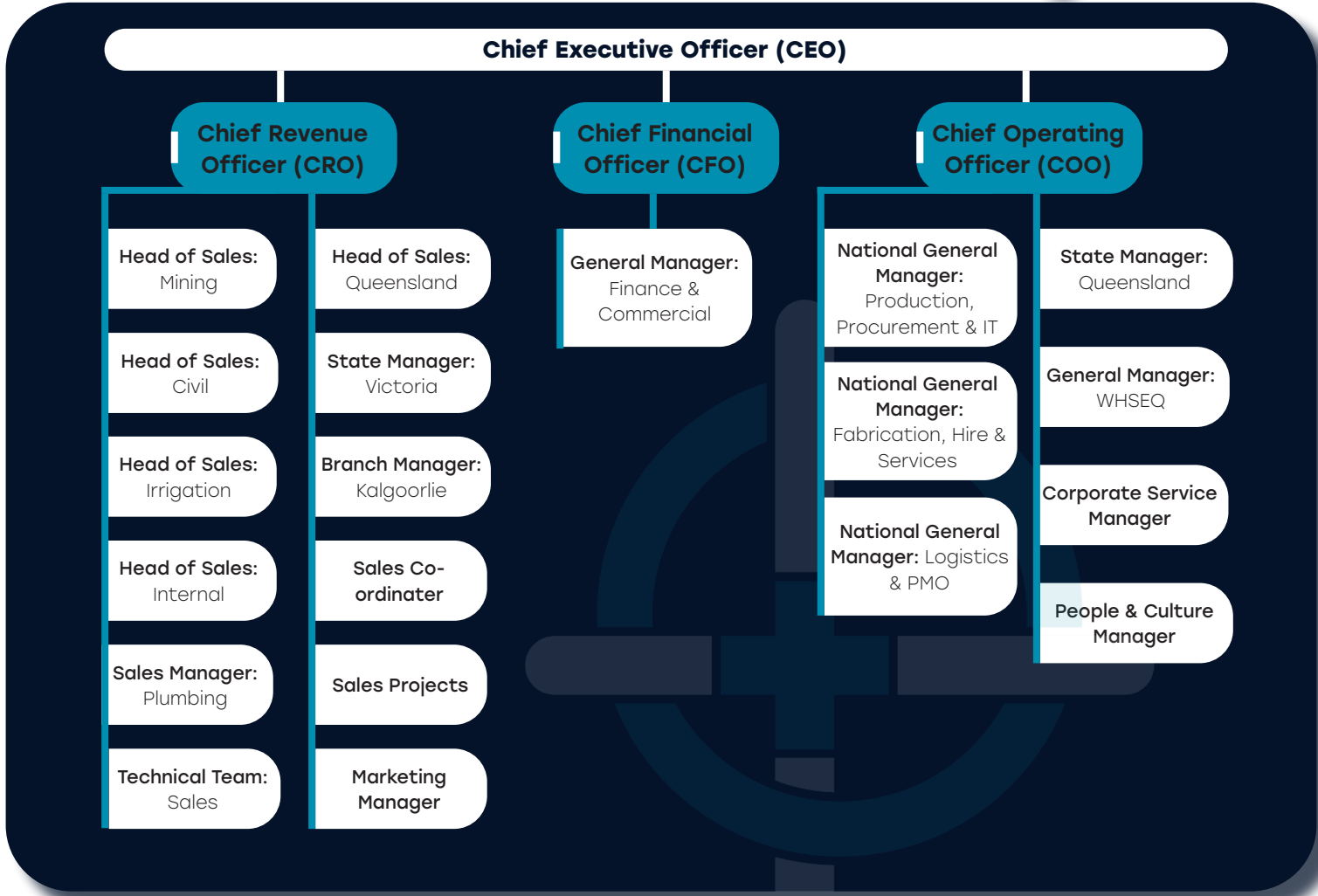
Our advanced extruders, controlled by CNC technology, can manufacture a diverse range of diameters, ranging from 20mm to 1200mm. We provide flexibility by offering options for both coiled and straight lengths.

# Supply.

We maintain a well-stocked and extensive inventory that includes a diverse range of valves, rings, and fittings. Our expertise primarily focuses on product sizes spanning from 16mm to 1200mm.

Acu-Tech has forged exclusive strategic partnerships with leading international pipe fitting manufacturers, enabling us to uphold substantial product inventories and ensure a smooth supply for project needs.

## CORPORATE STRUCTURE







## Transport & delivery.

Our transportation yard has the capacity to load up to 15 trucks daily, accommodating a diverse range of pipes with lengths of up to 20 meters and diameters of 800mm. Our dedicated transport team is steadfast in their commitment to ensuring orders are delivered in full and on time, with safety as our top priority.

We offer a comprehensive project solution through our dedicated fleet of trucks and skilled drivers.

These professionals undergo rigorous training to guarantee efficient unloading and an unwavering commitment to delivering exceptional service.

Our large transportation fleet has the capability to accommodate a diverse range of pipes with lengths of up to 21 meters and diameters up to 1200mm.

Our dedicated transport team is steadfast in their commitment to ensuring orders are delivered in full and on time, with safety as our top priority.

With the added assurance of our overhead permits and Heavy Vehicle Accreditation, you can place full trust in us for the secure and timely delivery of your goods, ensuring a smooth transportation experience that perfectly aligns with all your project needs.





## Fabrication services.

Fabrication at our HDPE facility is focused on producing an extensive array of top-tier products, which encompass sweep bends, reducing tees, segmented equal tees, and bends.

Backed by a highly experienced team of experts, we possess the knowledge and skillset to deliver customised fabrication solutions for spools and components, ensuring they align perfectly with our clients' precise requirements.

Our expertise extends to handling materials of various sizes, ranging from as small as 20mm to as large as 1200mm, making us a versatile and dependable option for all your HDPE fabrication requirements.



### Driving innovation and safety: Poly pipe coil cradle

This robust solution uses a state-of-the-art, registered design to dramatically boost workplace safety by securely bracing up to five coils. It eliminates hazards during storage and transport, guaranteeing stable movement and protecting your crew and materials.

The Coil Cradle: Innovation engineered for absolute Safety.



**S**

Safety



**I**

Innovative







# Equipment hire, sales & servicing.

# Testing & training.

Acu-Tech specialises in offering a range of services and equipment solutions for welding needs. Our offerings include welding equipment rentals, comprehensive service, and calibration support for welders. Our rental division boasts a diverse array of butt welders, extrusion welders, and electrofusion welders capable of handling pipe diameters ranging from 20mm to 1200mm.

In addition to our welding equipment, we provide a wide selection of essential accessories for the welding process, such as cutters, clamps, scrapers, and rollers.

For those working in remote locations without access to a power supply, we offer portable generators designed to seamlessly power our poly welding equipment. If you prefer to make a direct investment in welding equipment, we also offer new welding solutions tailored to your needs.

## Technical & project support.

Our committed support team is available to assist you at every stage of your project. We provide easily accessible technical support services to help designers, engineers, and installers. From the project's initial conception phase, we work closely with you to understand your requirements and offer expert guidance on product specifications.

As your contract progresses, our dedicated project manager takes the lead, meticulously planning all project aspects, from manufacturing to on-site delivery. This meticulous approach ensures a smooth and well coordinated execution of your project, assuring that it aligns with your expectations and goals.

Acu-Tech and Polyweld Tech Academy have forged a strategic partnership to offer comprehensive destructive testing services for fusion joints, meeting the stringent requirements of welder qualifications and project quality control.

Polyweld Tech Academy is renowned for its state-of-the-art technology and a proficient team of technicians. They operate top-tier NATA-accredited (NATA 19158) testing facilities, with a specialisation in vital tests including tensile testing for butt welds, peel de-cohesions for electrofusion welds, and an extensive range of quality assurance and quality control (QA/QC) assessments.

Polyweld Tech Academy (RTO 40687), our esteemed partner in training, is exceptionally well-equipped to enhance your organisation's polyethylene welding capabilities while providing valuable training opportunities for your workforce.

Their course offerings encompass:

- **Polyethylene Plastic Butt Welding** (PMBWELD301E)
- **Polyethylene Plastic Electrofusion Welding** (PMBWELD302E)
- **Extrusion Techniques for Plastic Welding** (PMBWELD309E)

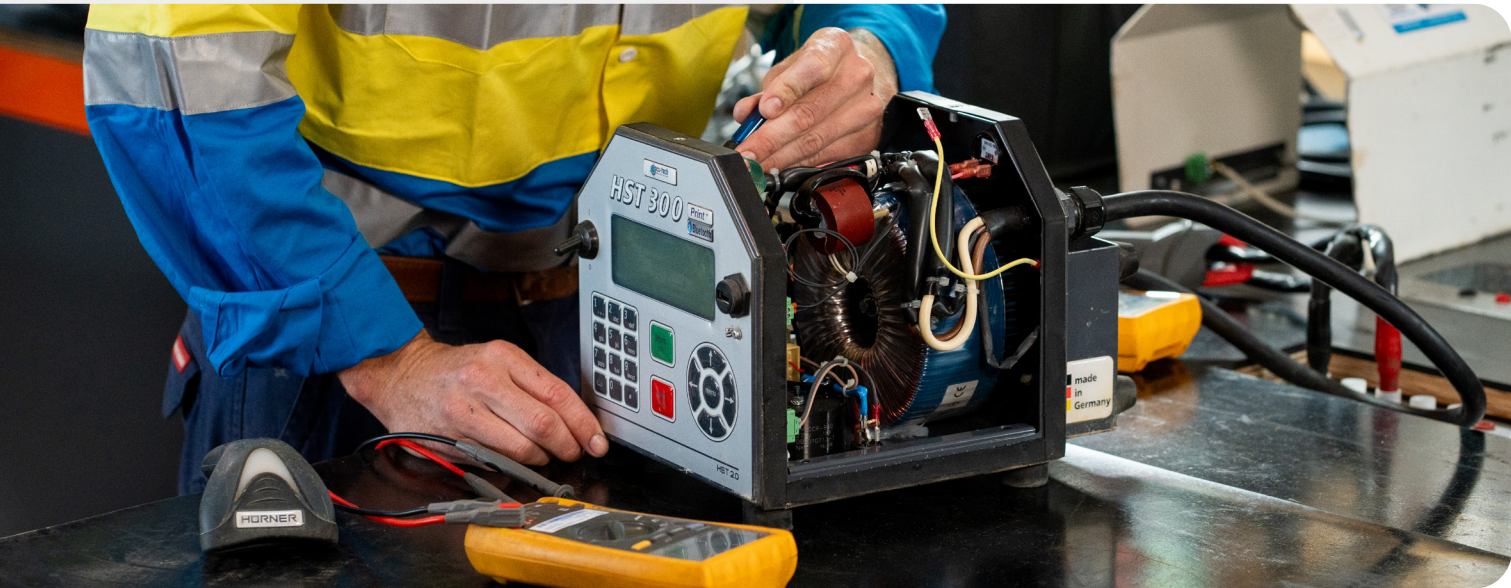
In addition to these comprehensive training programs, they also provide convenient two-year re-accreditation courses. Their dedicated trainers conduct classes in major cities across Australia, including Perth, Adelaide, Sydney, Melbourne, and Brisbane.

Polyweld Tech Academy is flexible and willing to travel nationwide to your site, ensuring maximum convenience.



[polyweldtech.com.au](http://polyweldtech.com.au)

1300 367 659 | [info@polyweldtech.com.au](mailto:info@polyweldtech.com.au)







# Engagement

## Indigenous Engagement Statement

**Guiding Principles:** Our approach is rooted in a deep respect for the distinct cultures, rights, perspectives, and aspirations of Indigenous individuals. Through this Indigenous Engagement Statement, we are guided by the following principles:

**Respect for Culture:** We recognise and honour the significance of Indigenous cultures, languages, and traditions. Our commitment involves respecting Aboriginal voices, values, knowledge, and perspectives in our engagements with Indigenous individuals, aiming to combat racism, eliminate discrimination, and foster respect and understanding in our workplace and among our workforces.

**Employment and Opportunities:** Wherever feasible, we strive to provide equitable employment opportunities for Indigenous individuals. This encompasses recruitment, training, and career development initiatives that empower and support Indigenous candidates and employees.

**Community Collaboration:** We are dedicated to open and respectful dialogue with Indigenous communities. We wholeheartedly support our customers in their policies of Community Collaboration, contributing to the creation of a collaborative and inclusive environment.

## Key objectives:

### Strengthening Relationships:

- Foster genuine and respectful relationships with local Aboriginal and Torres Strait Islander communities.
- Establish partnerships based on trust, collaboration, and mutual understanding.

### Staff and Stakeholder Engagement:

- Engage employees and stakeholders in the reconciliation journey through awareness programs, workshops, and forums.
- Encourage active participation and dialogue on reconciliation within the organisation.

### Innovative Strategies:

- Develop and pilot innovative strategies that empower Aboriginal and Torres Strait Islander individuals.
- Explore initiatives that contribute to economic empowerment, education, and cultural preservation.

# Our vision for reconciliation.

Acu-Tech envisions a future where reconciliation is embedded in our organisational culture, characterised by respectful relationships, diversity, and equal opportunities for Aboriginal and Torres Strait Islander peoples.

## Recognition & Support:

Acu-Tech holds deep respect for the rich and diverse cultures of Australia’s Indigenous individuals. We are unwaveringly committed to fostering meaningful relationships and genuine partnerships with Indigenous communities across the regions where we operate.

## Creating Opportunities:

We affirm our commitment to providing opportunities for Indigenous individuals, whether through direct employment or contractual engagement where feasible.

## Aligning with Company Values:

Our commitment to respecting and partnering with suitably skilled Indigenous individuals aligns seamlessly with our company’s ambition to bring people and resources together to build a better community. This commitment is embedded in our focus on delivering long-term social value and our unwavering commitment to working with integrity.

## Expectation Setting:

This Indigenous Engagement Statement is crafted to set a clear expectation of our conduct and our enduring commitment to respecting Indigenous individuals. It emphasises our commitment to listening to Aboriginal voices and perspectives and working collaboratively with Indigenous employees and partners whenever the opportunity arises.



A photograph showing several large, white, cylindrical HDPE pipes lying horizontally in the foreground. In the background, there are several large, white, cylindrical water storage tanks. The scene is set against a clear sky at dusk or dawn, with a soft orange glow on the horizon. The text "Your trusted, leading Australian PE pipe and fittings manufacturer." is overlaid on the right side of the image.

**Your **trusted,**  
leading Australian  
PE pipe and fittings  
manufacturer.**





# Sustainability

## Pipe-it forward

At Acu-Tech, we are committed to sustainability. Through Pipe-It Forward, we collect end of life pipe and recycle it into non-pressure conduits. We acknowledge our environmental responsibility and are committed to reducing waste through circular practices. The Pipe-It Forward program embodies this commitment, ensuring HDPE materials are repurposed to create lasting environmental and social value.

## Key objectives

- Reduce HDPE waste across the product lifecycle
- Support local collection partnerships and community engagement
- Enhance client collaboration through closed-loop solutions
- Enable clients to quantify their recycling impact for ESG reporting and communications



Acu-Tech is supporting companies with Environmental, Social, and Governance (ESG) compliance through its flagship initiative, “Pipe-It Forward.”

### Recycling:

Reprocessing this material into high-quality non-pressure conduits (used for power cables, communications networks like the NBN, and drainage).

### Traceability:

Acu-Tech provides companies with tracking and reporting on the recycled material, offering clear data to strengthen ESG disclosures, tender submissions, and demonstrate measurable impact to stakeholders.

Read more on our website as published by Australian Mining, September 2025, “How Acu-Tech supports mining with ESG in action”







## The PE Pipe Systems Specialists



Contact us

1300 270 270

[SALES@ACU-TECH.COM.AU](mailto:SALES@ACU-TECH.COM.AU)

ABN: 68 626 756 223

WE CARE. OUR SOLUTIONS. YOUR SUCCESS.

Adelaide • Brisbane • Kalgoorlie • Melbourne • Perth

**ACU-TECH.COM.AU**

V2026.01